Wednesday, September 11, 2024 Mexican American Unity Council

Roll Plot 1 of 6 (W Commerce St from S San Gabriel Ave and NW 21st St)

Meeting Date	Comment Number	Comment	Response
9/11/24	N/A	[No comments provided on the San Gabriel Avenue to 21st Street roll plot.]	

Roll Plot 2 of 6 (W Commerce St and Buena Vista St from NW 20th St to N Pinto St)

Meeting Date	Comment Number	Comment	Response
9/11/24	1	Slowing traffic where Buena Vista starts Designate bus lane (separation) Slowing traffic where buena Vista starts Where buena Vista starts designate bus lane (separation)	Thank you for your comment. The lane that is red on the section shown here on the roll plots indicates a dedicated bus lane.
9/11/24	2	Discuss trash collection w/ CoSA (where to place trash cans)	Thank you for your comment. VIA is coordinating with the City of San Antonio

		DISCUSS TRASH COLECTION W/ COSA (WRECE TO PLACE TRASH CANS)	to ensure proper coordination on trash and recycling pickup days.
9/11/24	3	Dollar Tree Oollar Tree Value of the state	Thank you for your comment. We will confirm the business name at this location.

9/11/24	4	Toni Cardenez: Wants local residents to be hired as liasons (sic) between VIA and neighborhood at local office. Toni Cardenez: Wants local residents to be hired as liasons between VIA and neighborhood at local office.	Thank you for your suggestion. We will consider this as the project continues through design. VIA has established the Council to Keep San Antonio Moving, a committee comprised of residents, business owners, and community members. Learn more at keepsamoving.com/about/ksam-council/.
9/11/24	5	Station stop needed here. People stop here to buy groceries. Station Stop Station St	Thank you for your comment. We are exploring options to improve connectivity with the nearby H-E-B.

9/11/24	6	Toni Cardene: Concerned about exposure to wind and rain. (ex. solid, transparent walls) Toni Cardene: Concerned about exposure to wind and rain. (ex. solid, transparent walls)	Thank you for your comment. The stations will provide shelter from the weather to include more shade structures and screens that provide protection from rain and wind.
9/11/24	7	The cross street Trinity & Commerce to Zarzamora & Commerce needs much repair. Pot holes, etc. Will it be addressed? The cross street Trinity & Commerce to Zarzamora & Commerce needs much repair. Pot holes, etc. Will it be addressed?	Thank you for your comment. VIA is assessing pavement conditions within the corridor limits. VIA will work with the City of San Antonio to determine what road improvements to make at the time the VIA Rapid Silver Line is constructed.

9/11/24 8	oni Cardenez: Cants charging stations or a way to charge wheelchairs. Corried longer distance between stations will use battery ower, risking running out and becoming stuck. Toni Cardenez: Warnts charging stations or a usay to charge wheelchairs. Worned longer elistance between stations will use battery power, risking running out and becoming stuck.	Thank you for your suggestions. We have shared your idea for charging stations with the appropriate VIA departments. VIA Rapid provides a higher level of accessibility, while also reducing potential delays. The station designs feature off-board fare collection, improved lighting, and other convenient amenities such as real-time signage to track your ride. Some stations may feature level boarding. Pedestrian improvements planned for this project will be compliant with the Americans with Disabilities Act (ADA). Crosswalks at station locations (curbside or center) will have updated signals and pedestrian amenities, including new ADA-compliant curb ramps, pedestrian push buttons, crosswalk markings, and pedestrian signal heads. In addition, VIA will evaluate connections between stations for opportunities to enhance safety along the corridor, including the use of lighting and improved sidewalk connections.
9/11/24 9 Pa	ay special attention to charging port.	Thank you for your comment.



Roll Plot 3 of 6 (W Commerce and Buena Vista St from San Jacinto St to N Main Ave)

Meeting Date	Comment Number	Comment	Response
9/11/24	1	Should drive into central station!	Thank you for your comment. VIA will assess sidewalk connections between Centro Plaza Transit Center and Rapid Silver Line's station at Frio to facilitate transfers.

Meeting Date	Comment Number	Comment	Response
		Should to drive into central leston. Gruen STHEAFE BANK B	
9/11/24	2	Connect bike Lonnect bike Lonnect bike Lones where possible.	Thank you for your comment. VIA will coordinate with the City of San Antonio if there are any opportunities to include bicycle connections in the Rapid Silver Line Project.
9/11/24	3	Add a stop corner Flores & Commerce close to Court House	Thank you for your comment. VIA will reevaluate the location of the nearest

Meeting Date	Comment Number	Comment	Response
		ADD A STOP CONVENTIONS + COMMERCA CLOSE TO COUNTNOUSA ST	planned Rapid Silver Line station closest to the courthouse, which is within a 2-minute walk.

Roll Plot 4 of 6 (E Commerce St and W Market St from Soledad St to S Cherry St)

Meeting Date	Comment Number	Comment	Response
9/11/24	1	Why is the bus turning here? Alternate option would be Gevers or Walter to service St Philip college & UIW. Why is the bus turning here? Why is the bus t	Thank you for your comment. The route alignment was selected during a planning process between 2016 and 2018 for the Advanced Rapid Transit program, which included public engagement, and evaluations of efficiencies, connections, growth, and development potential.

Roll Plot 5 of 6 (E Houston St from N Cherry St to Polaris St)

Meetin g Date	Comme nt Number	Comment	Response
9/11/24	1	Why no bike lanes on the East?	Thank you for your comment. We've shared your comment with the City of San Antonio's Transportation department. To learn more about their Bike Network Plan, please visit: https://www.sa.gov/Directory/Departments/Transportation/Initiatives/Biking/Bike-Network-Plan

Meetin g Date	Comme nt Number	Comment	Response
		PLORENCE ALLEY	
		WHY NO BIKE LANES ON THE EAST?	
		Too much walking distance	
9/11/24	2	Loo works of the state of the s	Thank you for your comment. VIA Rapid station locations are still being evaluated but are planned to be placed about 1/4 miles between stations or within a 5-minute walk along the proposed VIA Rapid Silver Line.

Roll Plot 6 of 6 (E Houston St from Gevers St to Coca Cola Pl)

Meeting Date	Comment Number	Comment	Response
9/11/24	1	St Philips College → Commerce Figure Chicker Chi	Thank you for your comment. The route alignment was selected during a planning process between 2016 and 2018 for the Advanced Rapid Transit program, which included public engagement, and evaluations of efficiencies, connections, growth, and development potential.
9/11/24	2	St Philips College & UIW Commerce St Philips College & UIW Commerce	Thank you for your comment. The route selection was part of an overall planning process in 2016-2018 for the Advanced Rapid Transit program, which included public engagement, and evaluated efficiencies, connections, growth, and development potential, to determine the corridor.

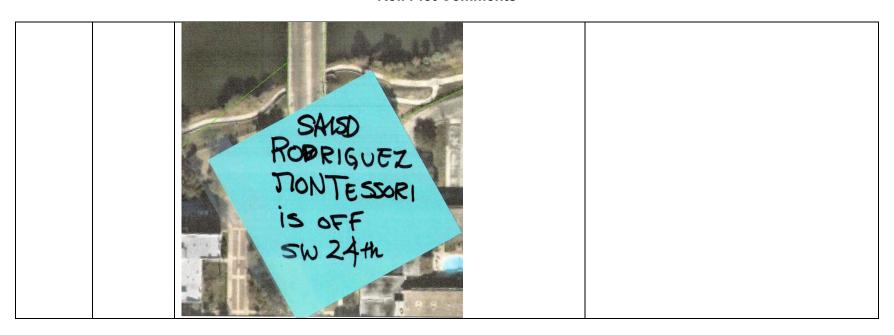
Thursday, September 12, 2024 Barbara Jordan Community Center

Roll Plot 1 of 6 (W Commerce St from S San Gabriel Ave and NW 21st St)

Meeting Date	Comment Number	Comment	Response
9/12/24	1	The bus route 75, 76 west of General McMullen is super crowded. How can pple (sic) living on 36th St. or near Pinn Rd – access rapid transit or better bus service. Thebus route 75, 76 west of General McMullen is super crowded. Thebus route 75, 76 west of General McMullen is super crowded. Super crowded. How can pple How can	Thank you for your comment. Passengers will have opportunities to transfer to the VIA Rapid Silver Line along Old Highway 90 or at the Kel-Lac Transit Center. VIA's Better Bus Plan is a project that will evaluate existing service and recommend improvements to the bus network. The buses for the VIA Rapid Silver Line will also be larger than our standard buses and therefore can accommodate more passengers. Visit KeepSAmoving.com/better-bus for more information.
9/12/24	2	What about park-n-ride for those who want to attend event.	Thank you for your comment. Service during special events is being taken into consideration as part of the overall planning for the VIA Rapid Silver Line.

		want to want event.	
9/12/24	3	[Referring to Comment 2] Good point!	
9/12/24	4	I'm concerned about eliminating bus stops between stations for bus riders who may not have the health to withstand walking the extra distance in extreme weather for elders w/ out disabilities & don't qualify for Trans and others	VIA Rapid provides a higher level of accessibility, while also reducing potential delays. The station designs feature off-board fare collection, improved lighting, and other convenient amenities such as

		I'm concerned about eliminating bys etops between stations for ons riders who may not have the health withstand walking the extra distance The elder wjout disab litius i day quallay for Train atting	real-time signage to track your ride. Some stations may feature level boarding. Additionally, VIA Rapid station locations are still being evaluated but are planned to be placed about 1/4 miles between stations or within a 5-minute walk along the proposed VIA Rapid Silver Line. Pedestrian improvements for this project would be Americans with Disabilities Act (ADA) compliant. All crosswalks at station locations (curbside or center) will have updated signals and pedestrian amenities, including new ADA-compliant curb ramps, pedestrian push buttons, crosswalk markings, and pedestrian signal heads. In addition, opportunities to enhance safety along the corridor including the use of lighting and improved sidewalk connections between stations will be evaluated.
9/12/24	5	SAISD Rodriguez Montessori is off SW 24 th	Thank you for making us aware of this location, we continue to coordinate with local partners as the project progresses. This location is a two-minute walk from the nearest VIA Rapid Station.



Roll Plot 2 of 6 (W Commerce St and Buena Vista St from NW 20th St to N Pinto St)

Meeting Date	Comment Number	Comment	Response
9/12/24	. 1	Neighborhood Assn. Mtgs at Bazán Library	Thank you for making us aware of the meetings held at this location, we continue to coordinate with-neighborhood associations as the project progresses. The Bazán Library is a three-minute walk from the nearest VIA Rapid Station.

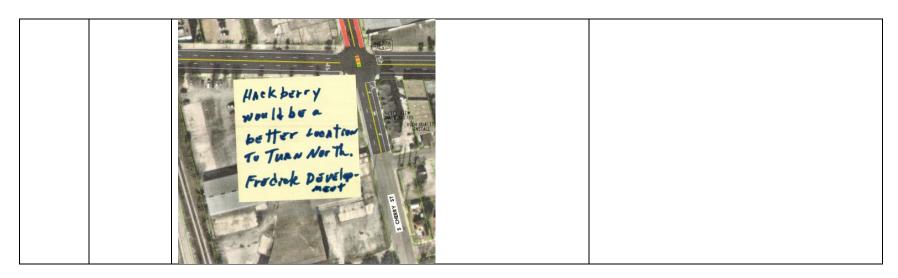
Meeting Date	Comment Number	Comment	Response
		N SABINAS ST NEIGHBACH ASS.V. MTG.S AT BAZAN LIBRACY N CIBOLO ST	

Roll Plot 3 of 6 (W Commerce and Buena Vista St from San Jacinto St to N Main Ave)

Meeting Date	Comment Number	Comment	Response
9/12/24	N/A	[No comments provided on the San Jacinto Street to Main Avenue roll plot.]	

Roll Plot 4 of 6 (E Commerce St and W Market St from Soledad St to S Cherry St)

Meeting Date	Comment Number	Comment	Response
		Parking at Crt House (sic) is atrocious! A stop makes sense closer to it	
9/12/24	1	AT CETHOUSE IS ATRICKIOUS I A STOP STAKES SENSE CLUSER TO IT	Thank you for your comment. As the design process progresses, connections to the courthouse and other key downtown destinations are being evaluated. This location is a one-minute walk from the nearest VIA Rapid Station.
9/12/24	2	Hackberry would be a better location to turn North. Fredrek (sic) Development	Thank you for your comment. The route selection was part of an overall planning process in 2016-2018 for the Advanced Rapid Transit program, which included public engagement, and evaluated efficiencies, connections, growth, and development potential, to determine the corridor.



Roll Plot 5 of 6 (E Houston St from N Cherry St to Polaris St)

Meeting Comm Date Numl		Comment	Response
9/12/24 1	per	Will streets be improved? Will the Streets be improved?	Thank you for your comment. VIA is assessing pavement conditions within the corridor limits. VIA will work with the City of San Antonio to determine what road improvements to make at the time the VIA Rapid Silver Line is constructed.

		Will people be ticketed for driving on the bus only lane?	
9/12/24	2	Will people be ticketed for driving on the bos only lane?	Streets will have clear markings that will indicate bus only lanes. Some of these lanes will also allow for left and right turns and access to driveways.
9/12/24	3	Too few stops elderly people can't walk far in the heat. Too few stops elderly people can't stops elderly people can't walk far In The heat.	VIA Rapid provides a higher level of accessibility, while also reducing potential delays. The station designs feature off-board fare collection, improved lighting, and other convenient amenities such as real-time signage to track your ride. Some stations may feature level boarding. Additionally, VIA Rapid station locations are still being evaluated but are planned to be placed about 1/4 miles between stations or within a five-minute walk along the proposed VIA Rapid Silver Line. Pedestrian improvements for this project would be Americans with Disabilities Act (ADA) compliant. All crosswalks at station locations (curbside or center) will have updated signals and pedestrian

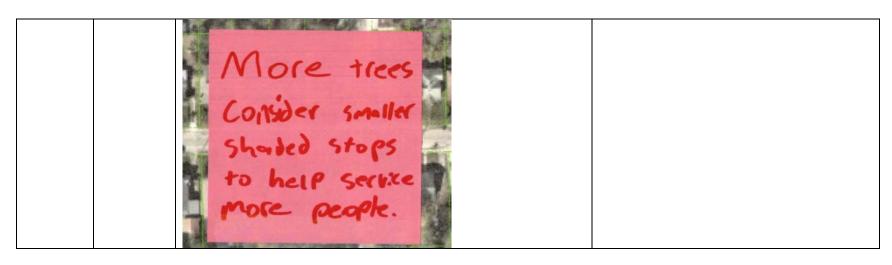
			amenities, including new ADA-compliant curb ramps, pedestrian push buttons, crosswalk markings, and pedestrian signal heads. In addition, opportunities to enhance safety along the corridor including the use of lighting and improved sidewalk connections between stations will be evaluated.
9/12/24	4	VIA stop is unsafe and needs improvements VIA stop Is unsafe and needs improvements	Thank you for your comment. We have shared this with the appropriate departments.
9/12/24	5	Sidewalk improvements and improve current VIA bus stops	Thank you for your comment. VIA Rapid provides a higher level of accessibility, while also reducing potential delays. The station designs feature off-board fare collection, improved lighting, and other convenient amenities such as real-time signage to track your ride. Some stations may feature level boarding. VIA is assessing sidewalk conditions for improvements around station areas. Sidewalk improvements would facilitate



Roll Plot 6 of 6 (E Houston St from Gevers St to Coca Cola Pl)

Meeting Date	Comment Number	Comment	Response
9/12/24	Number	During trash collection days trash cans are placed on the sidewalks along Houston St. Puring trash collection days trash cans are placed on the sidewalks along thouston St.	Thank you for your comment. VIA is coordinating with the City of San Antonio to ensure proper coordination on trash and recycling pickup days.
		E HOUSTON ST	

		Sidewalk improvements all along Houston St.	
9/12/24	2	Sidewalk improvements all along Houston St.	VIA is assessing sidewalk conditions for improvements around station areas. Sidewalk improvements would facilitate transfers and connections to ART stations.
9/12/24	3	Walters Walters really needs a bus route N - S.	Thank you for your comment. Your comments on routes have been noted and will be taken into consideration as the project progresses. VIA's Better Bus Plan is a project that will evaluate existing service and improvements to the bus network, visit KeepSAmoving.com/better-bus for more information.
9/12/24	4	More trees Consider smaller shaded stops to help service more people.	Thank you for your comment. The stations will provide shelter from the weather to include more shade structures and screens that provide protection from rain and wind.



Saturday, September 14, 2024 VIA Metropolitan Transit at The Grand

Roll Plot 1 of 6 (W Commerce St from S San Gabriel Ave and NW 21st St)

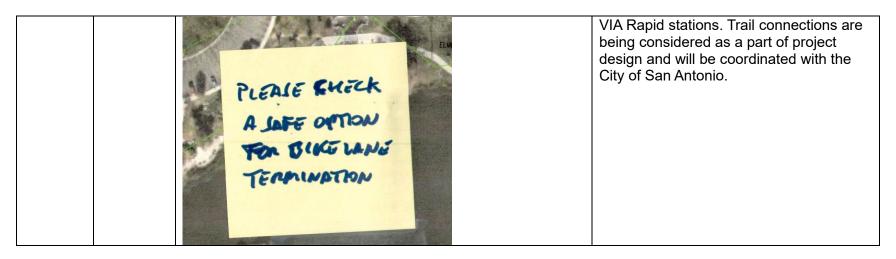
Meeting Date	Comment Number	Comment	Response
9/14/24	1	Stations on Gen McMullen in the center for 524 North of Commerce	Thank you for this suggestion. Your idea has been shared with the design team for consideration. VIA's Better Bus Plan is a project that will evaluate existing service and improvements to the bus network, visit KeepSAmoving.com/better-bus for more information.

		No – Yes ("No" referencing the current placement of the proposed station – "Yes" referencing a spot further east on	
9/14/24	2	For safety & better connections to Pk for SAC OLLU For safety & better connections to Pk for SAC OLLU For Safety & Better Connections to Pk For SAC OLLU	Thank you for this suggestion. Your idea has been shared with the design team for consideration. Pedestrian improvements planned for this project will be compliant with the Americans with Disabilities Act (ADA). Crosswalks at station locations (curbside or center) will have updated signals and pedestrian amenities, including new ADA-compliant curb ramps, pedestrian push buttons, crosswalk markings, and pedestrian signal heads.

		Location is TERRIBLE bc of drive thru traffic @ MAT YEAR	
9/14/24	3	Location is TERRIBLE DC of Drive Thru Traffic MATYEAR	Thank you for your feedback. VIA is assessing how to improve access to this location through VIA Rapid service.
9/14/24	4	Wheel Chair accessible kiosk – small road improvement to make it comfortable for elderly & disabled Wheel Chair accessible kiosk Small read improvement to make it comfortable for elderly & disabled Improvement to Make it cambarbable for elabrity & alisabled	VIA Rapid provides a higher level of accessibility, while also reducing potential delays. The station designs feature off-board fare collection, improved lighting, and other convenient amenities such as real-time signage to track your ride. Some stations may feature level boarding. Additionally, VIA Rapid station locations are still being evaluated but are planned to be placed about 1/3 to 1/2 miles along the proposed VIA Rapid Silver Line. Pedestrian improvements for this project would be Americans with Disabilities Act (ADA) compliant. All crosswalks at station locations (curbside or center) will have updated signals and pedestrian amenities, including new ADA-compliant curb ramps, pedestrian push buttons,

			crosswalk markings, and pedestrian signal heads. In addition, opportunities to enhance safety along the corridor including the use of lighting and improved sidewalk connections between stations will be evaluated.
9/14/24	5	THERE Shows BE Another Collmark TO FROM THE TO FROM TH	Thank you for your comment. Your suggestion has been noted. Trail connections are being considered as a part of project design and will be coordinated with the City of San Antonio.
9/14/24	6	To solve this – Better safe (sic) and separate bridge over Elmendorf	Thank you for your comment. As the design process progresses, connections to Elmendorf Lake Park and other key destinations are being evaluated.

		Better Sada and Seperate Bridge @ over Œlonendort	
9/14/24	7	Wider sidewalks More shade over sidewalks and separations from traffic at bridge Wider sidewalks More shade over sidewalks and separations from traffic at bridge	Thank you for your comment. Improvements to existing sidewalks are planned around station areas and areas providing transfers to ART stations. In addition, opportunities to enhance safety along the corridor including the use of lighting and improved sidewalk connections between stations will be evaluated. We've provided your suggestions to the appropriate entity.
9/14/24	8	Please check a safe option for bike lane termination	Thank you for your comment. Bike lanes and improvements to existing sidewalks are planned around station areas and areas providing transfers to



Roll Plot 2 of 6 (W Commerce St and Buena Vista St from NW 20th St to N Pinto St)

Meeting Date	Comment Number	Comment	Response
9/14/24	1	Fans at stations Jacksonville Fl does it	Thank you for your comment. The stations will provide shelter from the weather to include more shade structures and walls that provide protection from rain and wind.

		Fans at Stations Stations Jacksonville Jacksonville FI Objects It	
9/14/24	2	Give away free granny carts BILL'S PAN JERCERY JERCERY TO SERVICE STATEMENT OF THE SERVICE S	Thank you for your suggestion. We have shared this with the appropriate VIA team for consideration.
9/14/24	3	Built Enviro	Thank you for your suggestion. VIA is assessing how to improve access to the

		Working against you. Either reroute Zarzamora prime to HEB or relocate HEB	H-E-B through VIA Rapid service. VIA is also analyzing the rest of the bus network through the Better Bus Plan Project. Visit KeepSAmoving.com/better-bus for more information.
9/14/24	4	Can we put this station closer to HEB? One block from Zarzamora and HEB, instead of 2-3 blocks away? CAP WE PUT THU STATIBLY CLOSEA TO HEB? OUF BLOCK PRAM PAM RANDERONA AND HEB, INSTEAD OF 2-3 BUCKS AWAY?	Thank you for your suggestion. VIA is assessing how to improve access to the H-E-B through VIA Rapid service. VIA is implementing a program called Better Bus to evaluate existing service and improvements to the bus network, visit KeepSAmoving.com/better-bus for more information.

9/14/24	5	On Rosillo, rather than Zarzamora. They don't need to be coupled if there is a whole block in between ON Rosillo, NATHÉN THAN ZAN- ZANONA. THEY DINT NEED TO BE COUPLED IF THERE IS A WHOLE BUCK IN BETWEEN Z	Thank you for your suggestion. The route selection was part of an overall planning process in 2016-2018 for the Advanced Rapid Transit program, which included public engagement, and evaluated efficiencies, connections, growth, and development potential, to determine the corridor. In addition, opportunities to improve walkability between stations will be evaluated.
9/14/24	6	Improve sidewalks width and signinal (sic) crossing to Buena Vista @ Calaveras Taprove Sidewells Width and Signinal Crossing to Brang Vista Calaveras	Thank you for your comment. Improvements to existing sidewalks are planned around station areas and areas providing transfers to ART stations. In addition, opportunities to improve sidewalk connections between stations will be evaluated.
9/14/24	7	No improvement, must stop @ HEB	Thank you for your suggestion. Your feedback has been shared with the design team for consideration. VIA is

		N Sabinas instead of trinity	assessing how to improve access to the H-E-B through VIA Rapid service.
9/14/24	8	Library & more destinations N Sabinas instead of trinity Library & More Destinations	Thank you for this suggestion. The route selection was part of an overall planning process in 2016-2018 for the Advanced Rapid Transit program, which included public engagement, and evaluated efficiencies, connections, growth, and development potential, to determine the corridor. VIA is implementing a program called Better Bus to evaluate existing service and improvements to the bus network, visit KeepSAmoving.com/betterbus for more information. The Bazan Library is a five-minute walk from the nearest VIA Rapid Station.

Roll Plot 3 of 6 (W Commerce and Buena Vista St from San Jacinto St to N Main Ave)

Meeting Date	Comment Number	Comment	Response
9/14/24	1	Transit oriented development along Colorado St Transit oriented development development along Colorado St	The City of San Antonio is evaluating options to address transit-oriented development land use and zoning opportunities. Please visit the City's TOD website: https://saspeakup.com/TOD
9/14/24	2	- Wider sidewalks - Traffic calming - Accessible Wider Sidewalks - Tree shade on Calondo st - Traffic calming - Accessible	Thank you for your comment. Improvements to existing sidewalks are planned around station areas and areas providing transfers to ART stations. VIA Rapid provides a higher level of accessibility, while also reducing potential delays. The station designs feature off-board fare collection, improved lighting, and other convenient amenities such as real-time signage to track your ride. Some stations may feature level boarding. Pedestrian improvements for this project would be Americans with Disabilities Act (ADA) compliant. All crosswalks at station locations (curbside or center) will have updated signals and pedestrian

Meeting Date	Comment Number	Comment	Response
			amenities, including new ADA-compliant curb ramps, pedestrian push buttons, crosswalk markings, and pedestrian signal heads. In addition, opportunities to enhance safety along the corridor including the use of lighting and improved sidewalk connections between stations will be evaluated.
9/14/24	3	At least West B. Please consider adding a stop near Main Plaza/City Tower/Court House At ICON WESTS. PLEASE CONSIDER PERM MAIN PLAN JCITY TOWER / COUNT HOUSE	Thank you for your comment. As the design process progresses, connections to the courthouse and other key downtown destinations are being evaluated. These locations are within a five-minute walk to the nearest VIA Rapid Stations.

Roll Plot 4 of 6 (E Commerce St and W Market St from Soledad St to S Cherry St)

Meeting Date	Comment Number	Comment	Response
9/14/24	1	I-37 off traffic will slow down buses Move BRT lane to the left	Thank you for your suggestion. Your feedback has been shared with the

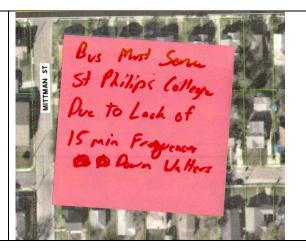
Comment Number	Comment	Response
	I-37 off Traffic Will Slow down buses More BRT Land To The left	design team for consideration. VIA is utilizing existing stop locations through downtown, including the stop near Bowie in this location. VIA is working with the city to assess and maximize traffic flow through the downtown corridor along the project. Bus operators will assess traffic flow to maintain fast and frequent service.

Roll Plot 5 of 6 (E Houston St from N Cherry St to Polaris St)

Meeting Date	Comment Number	Comment	Response
9/14/24	N/A	[No comments provided on the E Houston St from N Cherry St to Polaris St roll plot.]	

Roll Plot 6 of 6 (E Houston St from Gevers St to Coca Cola Pl)

Meeting Date	Comment Number	Comment	Response
9/14/24	1	Bus must service St Philips College Due to lack of 15 min frequency down Walters	Thank you for your suggestion. The route selection was part of an overall planning process in 2016-2018 for the Advanced Rapid Transit program, which included public engagement, and evaluated efficiencies, connections, growth, and



development potential, to determine the corridor. St. Phillips College is a 3-minute walk from the nearest VIA Rapid Station.

VIA is implementing a program called Better Bus to evaluate existing service and improvements to the bus network, visit KeepSAmoving.com/better-bus for more information.